

CLEANING INSTRUCTIONS - RUGS

DAILY MAINTENANCE

Vacuum cleaning

It is important for the lifespan of your carpet to vacuum your carpet from the day of purchase at least once per week.

Do this preferably with an electricaly driven brushing vacuum cleaner. A brushing vacuum cleaner removes dust and dirt more effectively than a vacuum

cleaner fitted with an adjustable floor tool. It ensures also the brushing up of the carpet piles, and as a result the original look is remained much longer.

Check at least monthly whether the dust filter should be cleaned or the vacuum cleaner should be replaced.

INTERIM MAINTENANCE BY YOURSELF

Cleaning manually with James Water

You yourself can manually clean your carpet locally with James Water and a terry towel. If, from the day of purchase, you treat your carpet regularly with James Water, your carpet will stay looking nice longer.

James Water is a surface cleaner, which cleans the yarn tops. You will enjoy the fresh look of your carpet longer,

because greyness is hereby opposed.

You can decide whether it is necessary to (locally) clean your carpet. Spray James Water on the carpet and then rub it dry with a dry white terry towel, using wide sweeping strokes. If you see the soiling coming off the carpet, then you may continue the cleaning.

Beating of the rug

If your rug is easy to pick up, shake it outside first, then put it over a clothesline and beat it. Preferably on the back of the rug. Next, take the rug inside and vacuum it.



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INTERIM MAINTENANCE BY A PROFESSIONAL CLEANER

The carpet is eligible for interim cleaning when the creation of walkways by local soiling becomes so disturbing, that vacuum-cleaning does not give a satisfactory result anymore. If you cannot or if you do not wish to clean your carpet manually with James Water, the carpet can also be cleaned by a professional cleaning company. Below you have the cleaning method that is most preferable.

Pad cleaning

Pad cleaning (Bonnet system) can be performed on your carpet quality with a rotary pad machine and proper detergent.

1. First thoroughly vacuum-clean the carpet with an electrically driven brushing vacuum cleaner, if allowed.
2. Spray approximately 100ml/m² of detergent on the carpet. Due to premature evaporation do not spray more than 10m² a time.
3. Next, clean the carpet by means of a rotary pad machine fitted with appropriated Bonnet pad. To avoid burning of the yarns, the machine should not make more than 180 r.p.m.
4. To avoid brown stains in the carpet furniture may exclusively be placed back on a dry carpet.



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STAIN REMOVAL

Stains should be treated preferably immediately, because stains always displease and give a sloppy impression.

Fresh stains

Immediately moisten a cotton cloth with cold water, wring it out and place it on the stain. Leave it on place, without peaking, until it is dry. Do not dab or rub, as this may cause permanent damage to the carpet. And never use soap!

Persistent stains

Treat as per the instructions on the James Stainedisc or the James website (<http://www.james.eu/en/stain-solutions.htm>). Via this link you can find approximately 1400 different stain solutions!

James Stainwonder, James Stainspray and James Water have been tested on our different carpet qualities and can be used on almost all our qualities.

If you have any doubts about the treatment, do not take any action at all and let the stain dry. Consult the James website (www.james.eu), mail to james@james.eu or call the James line for more advice (+31 77 327 80 08)

PREVENTION

Prevention is better

Place mats in front of the house door to trap the dirt. This will stop outside dirt from getting onto your carpet. Change your air filters to reduce airborne dust particles.

To store your rug, always roll front-side out, wrapping it in a cloth for optimal protection. Do not fold or store your rug in a tight plastic bag.

In case the floor in your house is partly carpet, partly hard floor (wood, stones, natural stones), please pay attention to the following. When you have cleaned the hard floor using soap, rinse it carefully using clean water. Dried up soap residue off a hard floor are transported to the carpet by one's soles. These sticky soap residues cause the carpet to become

soiled quicker.

After cleaning the floor, make sure under the carpet all products/water are completely dried up. Any residues can change the characteristics of the rug top or bottom side. Louis De Poortere is not responsible for the damages on the floor. To make sure your floor is protected, please use a certified underlay.

The living room is often used intensely. A dirt trail from the door to the seating are appear quickly. Also the places where you sit regularly will become dirty quicker.

Tip: If possible turn the carpet frequently 90° or 180° degrees maybe after Interim maintenance by yourself.



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